



Mass General Brigham

# **Addressing Radiology Recommendations Collaboratively (ARRC)**

**Ensuring timely performance when clinically necessary**

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**Executive Sponsor:** Ramin Khorasani, MD, MPH

**Oversight Committee, July 25, 2024**

## **ARRC Oversight Committee – 7/25/2024**

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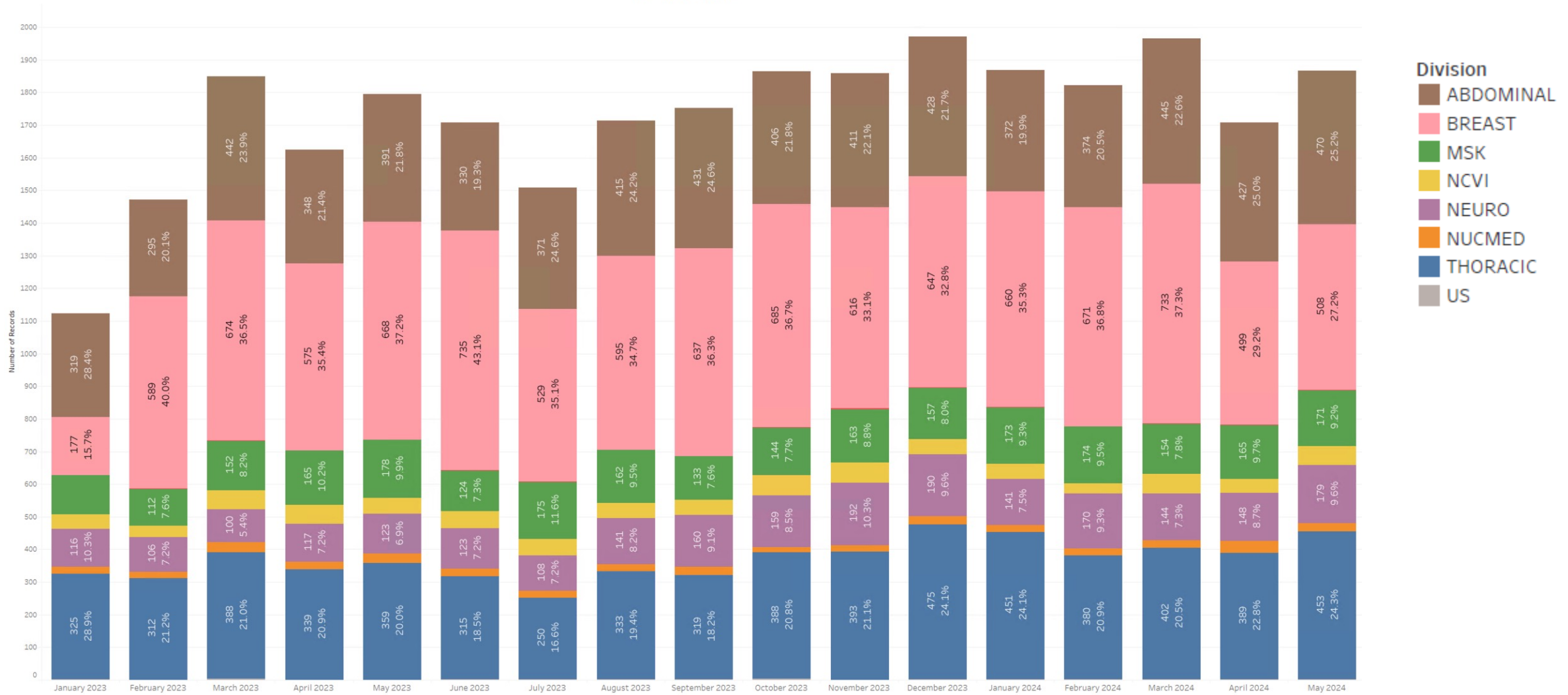
**Cumulative Metrics**

**Previous Month Summary**

**Alert Status Updates**

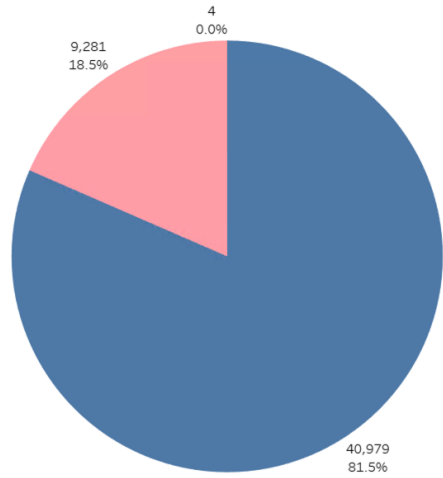
# Cumulative Metrics

Total ARRC Follow Up Recommendations by Division by Month - 1/1/2023-5/31/2024  
N=29,472/65,812



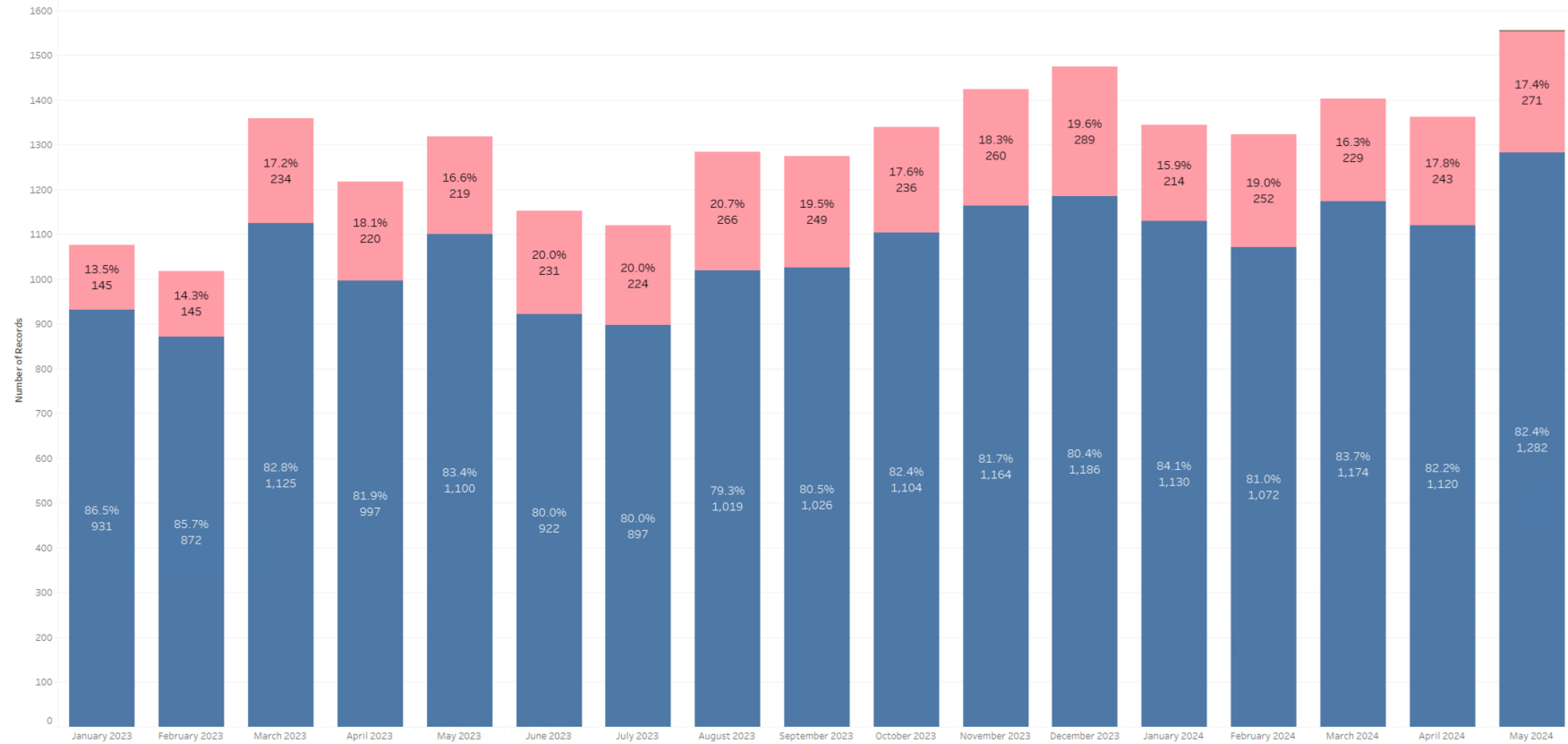
# Cumulative Metrics

BWPO ARRC Alerts Acted Upon by Referring Providers vs. Safety Net - 10/21/2019-5/31/2024  
N=50,264/65,812



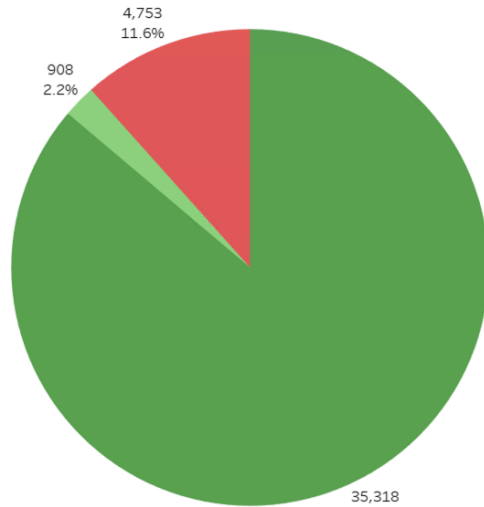
- Acted on by Referring Providers
- Acted on by Safety Net
- Unacknowledged to Date

BWPO ARRC Alerts Acted Upon by Referring Providers vs. Safety Net by Month - 1/1/2023-5/31/2024  
N=22,051/65,812



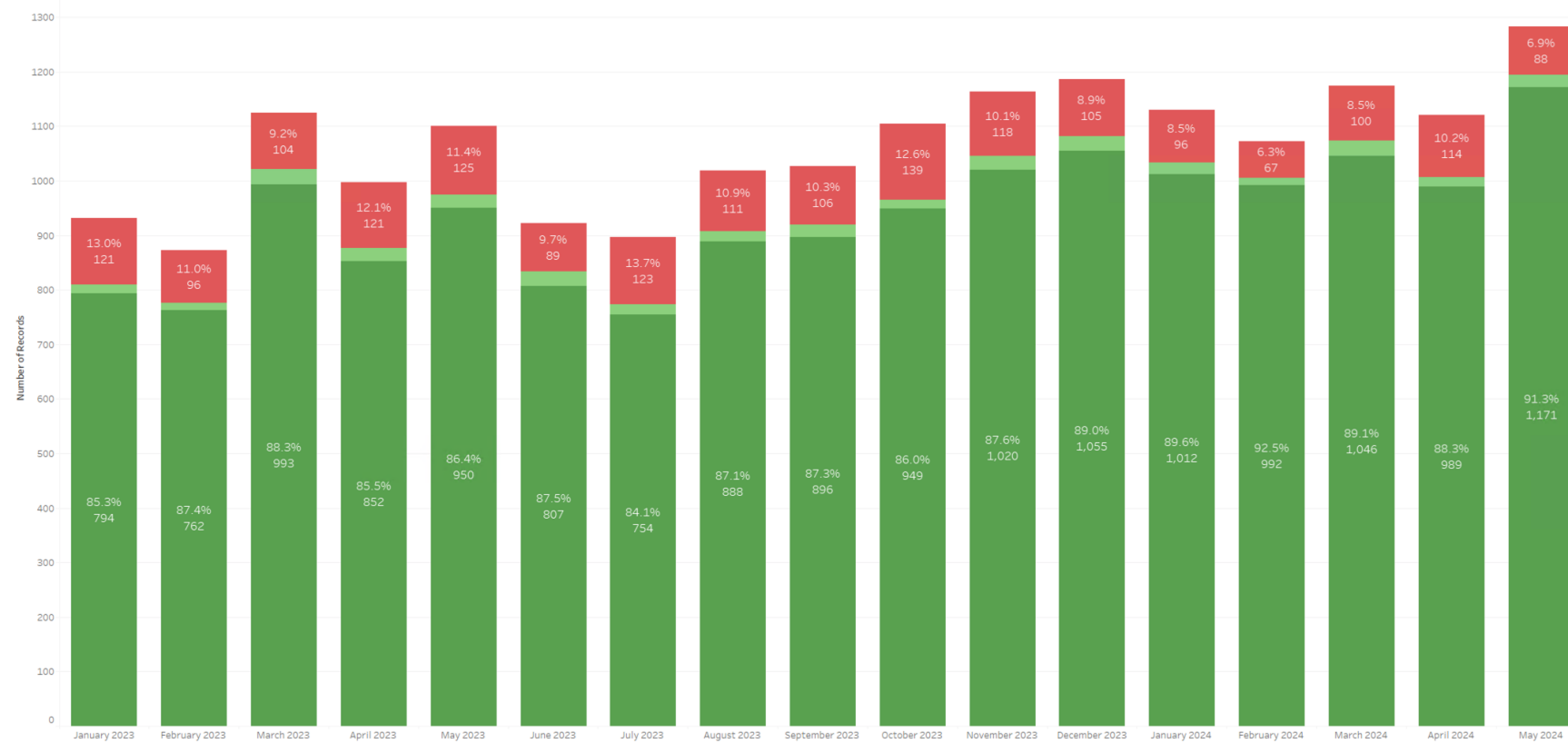
# Cumulative Metrics

BWPO Referring Provider Action on ARRC Alerts - 10/21/2019-5/31/2024  
N=40,979/50,264



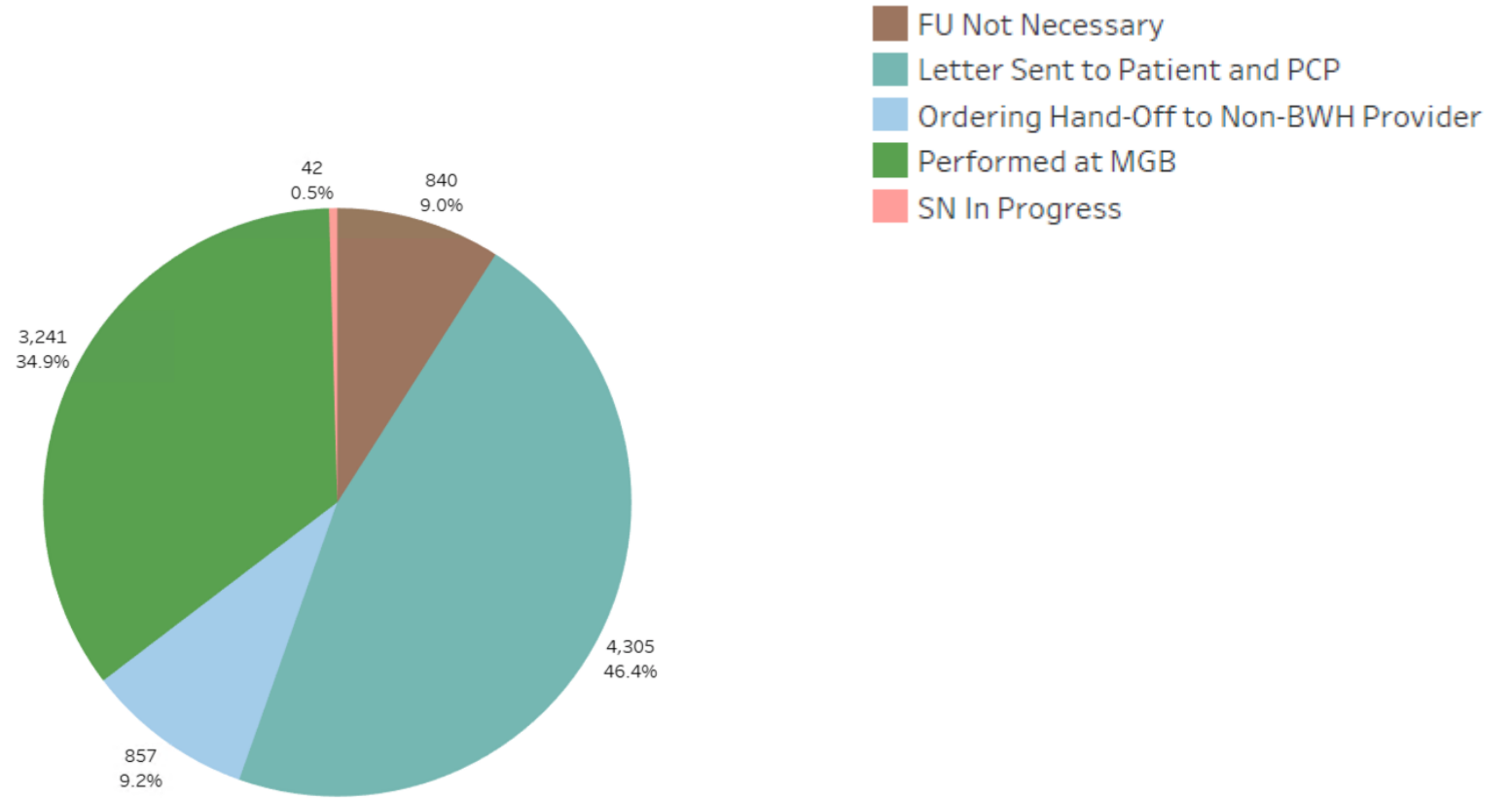
- CCP Established (Agree)
- CCP Established (Modify)
- FU Not Necessary

BWPO Referring Provider Action on ARRC Alerts by Month - 1/1/2023-5/31/2024  
N=18,121/50,264



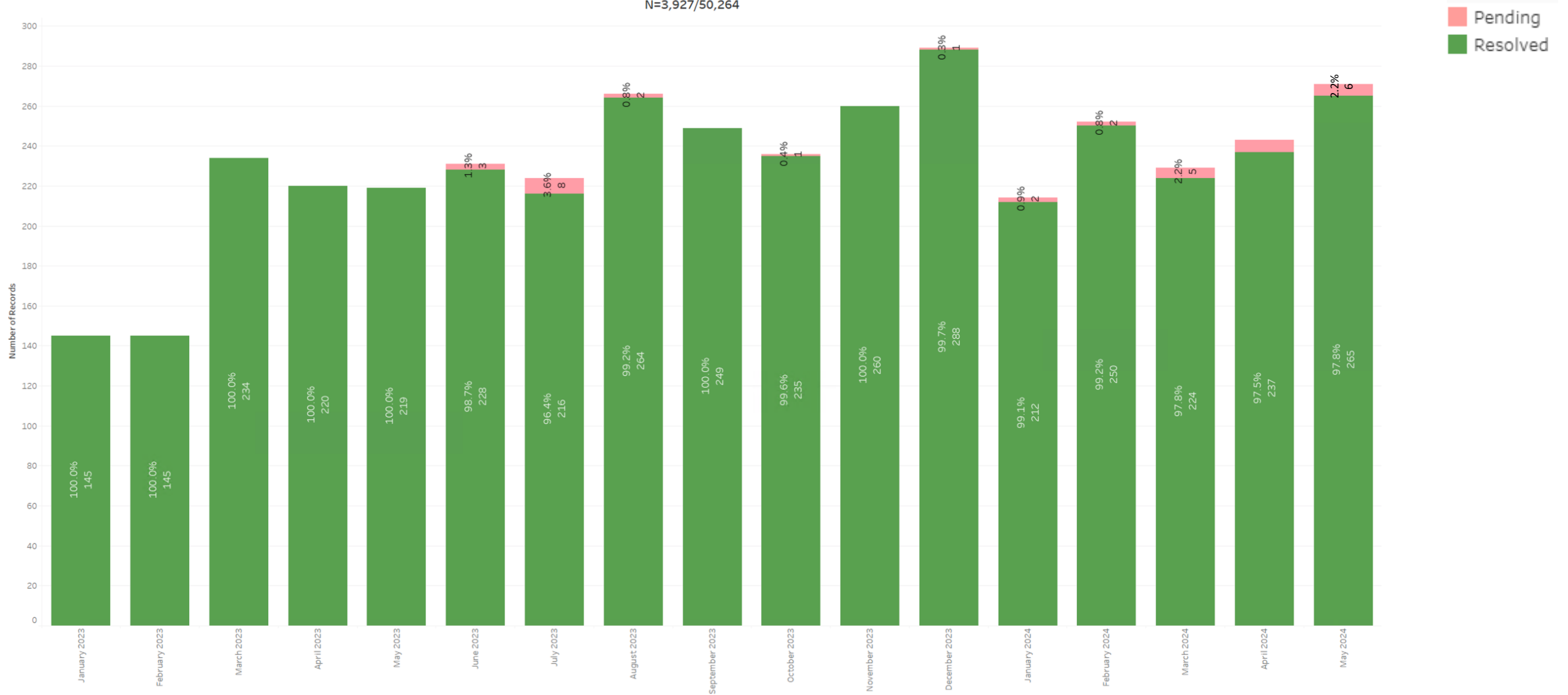
# Cumulative Metrics

Safety Net Action on ARRC Alerts - 10/21/2019-5/31/2024  
N=9,285/50,264



# Cumulative Metrics

Safety Net Action on ARRC Alert by Month - 1/1/2023-5/31/2024  
N=3,927/50,264



# Previous Month Summary

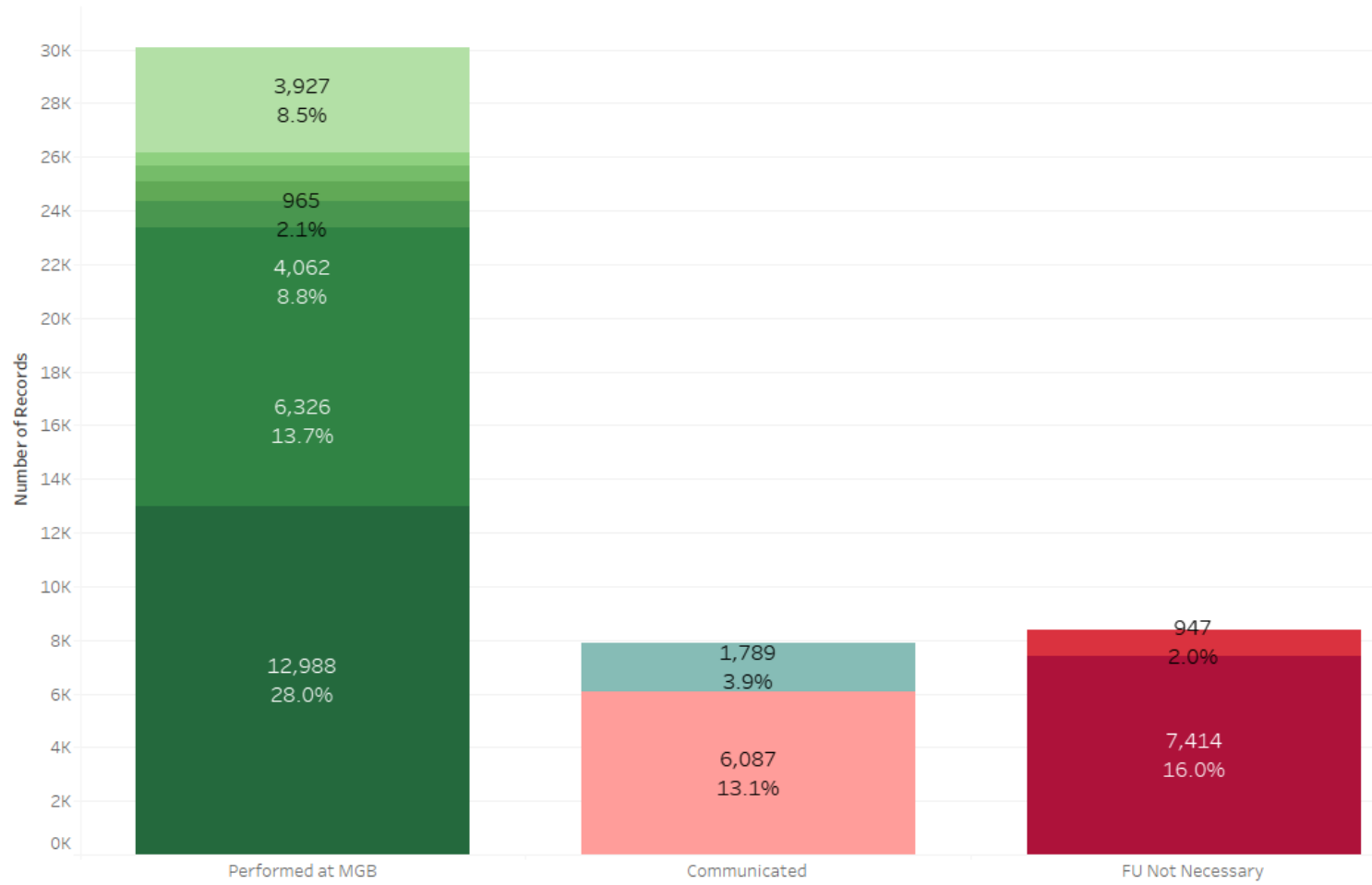
- June 2024 ARRC alerts:
  - 1,206 ARRC alerts generated
    - 1,008 (84%) follow-up alerts acknowledged
      - 312 (31%) follow-up alerts sent directly to Brigham Radiology Care Coordination (minimized leakage)
    - <1 % disagreement from ordering providers
  - 605 BI-RADS 3 recommendations generated





# Alert Status Updates

BWPO Resolved (Loop Closed) 10/21/19-4/30/24  
N=46,325/63,890

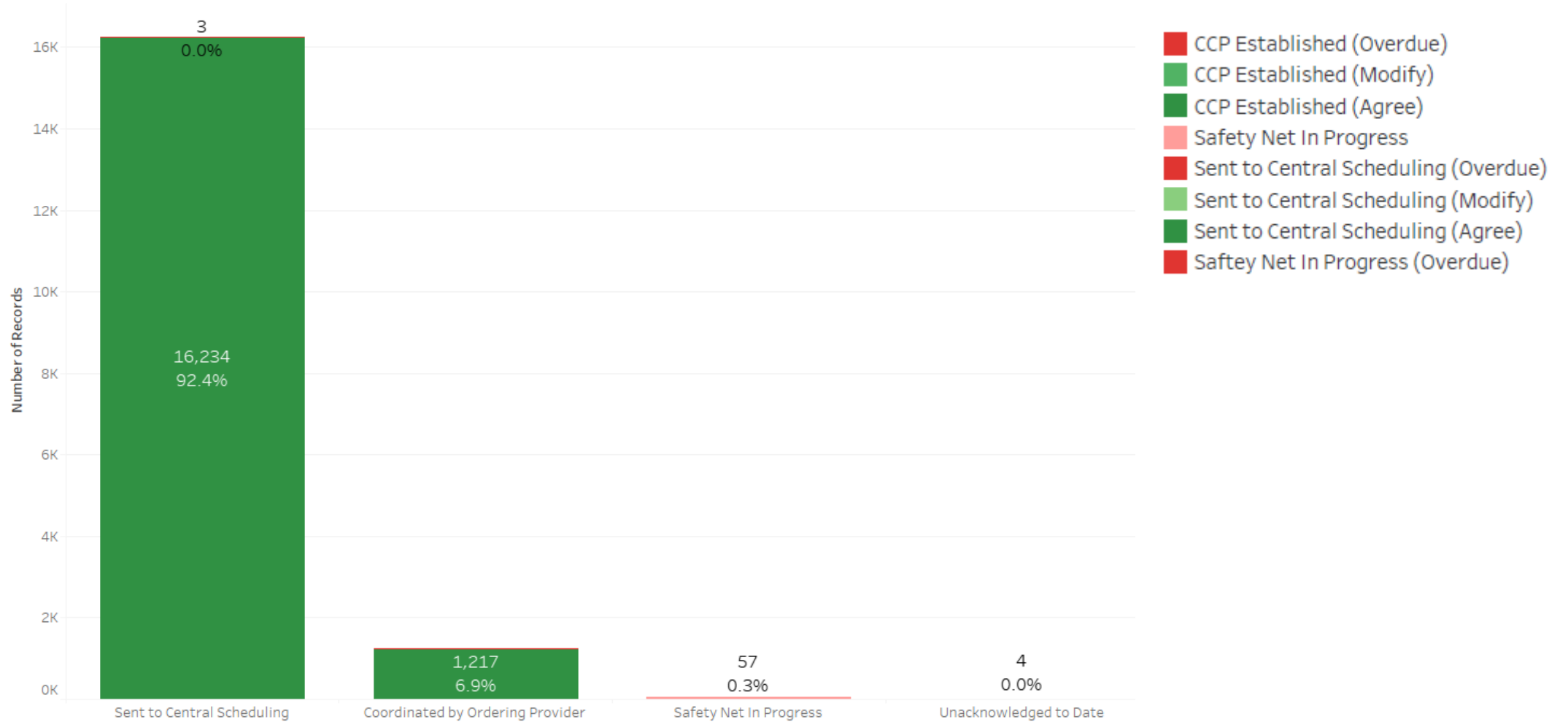


- Performed Late 180+ Days
- Performed Late 150+ days
- Performed Late 120+ days
- Performed Late 90+ days
- Performed Late 60+ days
- Performed Late 30+ days
- Performed Late <30 days
- Performed on Time
- Ordering Provider Hand-Off to Non-BWH Provider
- SN Sent Letter to Patient and PCP
- Patient Declined
- FU Not Necessary



# Alert Status Updates

BWPO In Progress Alerts (Loop Open) 10/21/19-4/30/2024  
N=17,565/63,890





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